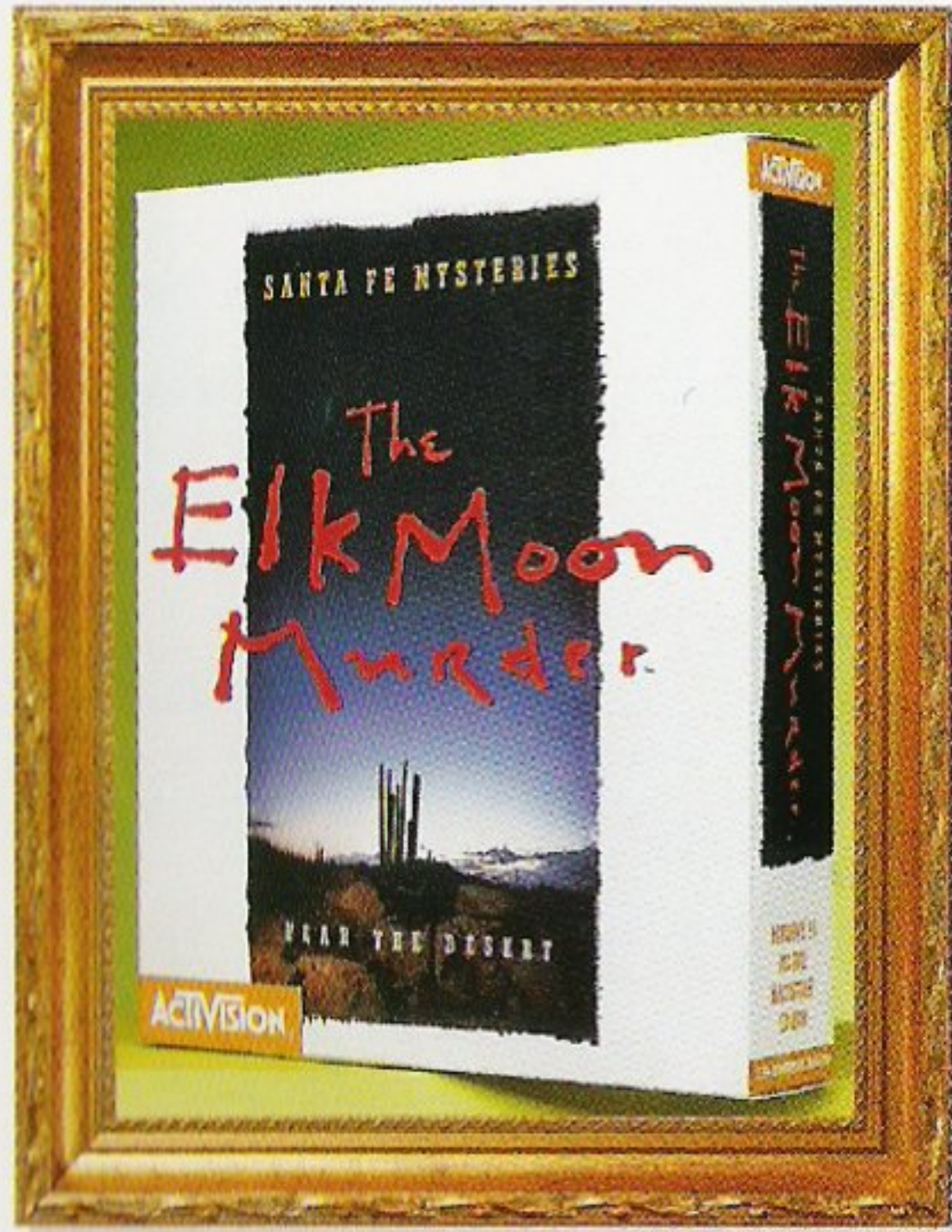


ESSENTIAL

collection



Adventure

ACTIVISION

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Minimum System Requirements

for Windows 95 and MS-DOS

- 100% IBM PC-compatible computer
- 486 DX2/66 MHz processor
- 8 MB of RAM
- Double-speed CD-ROM drive (300K/second sustained transfer rate)
- 35 MB of uncompressed hard disk space
- VESA local bus or PCI video card with 1 MB of video RAM
- 16-bit High-Colour SVGA (640 x 480) – thousands of colours
- 100% Microsoft®-compatible mouse and driver
- 100% Sound Blaster 16-compatible sound card (for digital and general MIDI audio)

Note: 8-bit sound cards are not supported (e.g., Revel SC400, Sound Blaster original and Sound Blaster Pro)

Additional System Requirements for MS-DOS

- Microsoft MS-DOS 6.22 operating system

Additional System Requirements for Windows 95

- A 100% Windows 95-compatible computer system (including compatible 32-bit Windows 95 drivers for CD-ROM drive, video card, sound card and input devices)
- Microsoft Windows 95 operating system

Note: The Windows 95 version uses new Microsoft DirectX technology, which requires your system to fully support DirectX. If your system does not support DirectX, we suggest trying the MS-DOS version.

Minimum System Requirements

for Macintosh

- Macintosh or 100% compatible
- 68LC040 –33/66 MHz or any PowerPC processor
- 8 MB built-in RAM and 8 MB Virtual Memory (16 MB built-in RAM recommended)
- Double-speed CD-ROM drive (300K/second sustained transfer rate)
- 25 MB of uncompressed hard disk space
- 640 x 480, 16-bit graphics – thousands of colours*
- 13" colour monitor
- System 7.5.1
- Sound Manager 3.1**

**Elk Moon requires 16-bit graphics to run; therefore your system must be able to support thousands of colours.*

***Included*

Introduction

Welcome to *Elk Moon Murder*. As a rookie detective on the Santa Fe force you will encounter many leads. Use your time wisely or you won't solve the case!

The first decision you have to make is which version to install — Windows 95, MS-DOS, or Macintosh. All versions are on the CDs and you should choose the one that is best for your system. Your system components may restrict which version you should use. Please check the minimum system requirements and review the descriptions below for additional important requirements and considerations. When you are ready to install, follow the version-specific installation instructions provided in this manual.

About the Windows 95 Version

- Uses Microsoft DirectX. It is important that you check with your hardware manufacturers to determine if your system will support DirectX. Please see the "DirectX" section in this manual for more information.
- Uses 20 MB more hard disk space than the MS-DOS version due to the demands of virtual memory.
- Requires that your display be set to "High-Colour (16 bit)"
- Has an Elk Moon Murder Technical Help file that is easily accessible through the title screen.

About the MS-DOS Version

- Does not use Microsoft's DirectX, so choose the MS-DOS version if your system cannot support DirectX.
- Though *Elk Moon Murder* can be played through the Windows 95 MS-DOS prompt, you may have to configure your sound settings manually.
- May require some changes to your system configuration.
- Has an Elk Moon Technical Help file that is accessible through the Elk Moon directory.
- Cannot be run through Windows 3.1.

About the Macintosh Version

- Uses Sound Manager[®] 3.1. This has been included in the installer.
- Will automatically set your monitor to a bit depth of 16 bits (thousands) when you run *Elk Moon*, but will restore your original setting when you quit.

The story lines, plot, and characters in *Elk Moon Murder* are fictional. Any similarities between the game's story lines, plot or characters and any actual events or persons is purely coincidental.

In the course of playing *Elk Moon Murder*, references are made to the United States government and its various agencies, including the Federal Bureau of Investigation. None of such agencies have approved or endorsed or in any way are associated with the making of *Elk Moon Murder*, nor is the game an authorised product of any such agencies.

Getting Started

Before Running the Game

When playing, we strongly recommend that you run under the following conditions:

- Before playing, close all other applications. Some users have experienced random fatal errors while playing *Elk Moon Murder* if they have other memory-intensive applications running at the same time. We highly recommend running *Elk Moon Murder* as a stand-alone application.
- Make sure you've adjusted your speaker level to a comfortable level.
- Refer to the Technical Help or README file during installation for more details.

Windows/MS-DOS Conditions

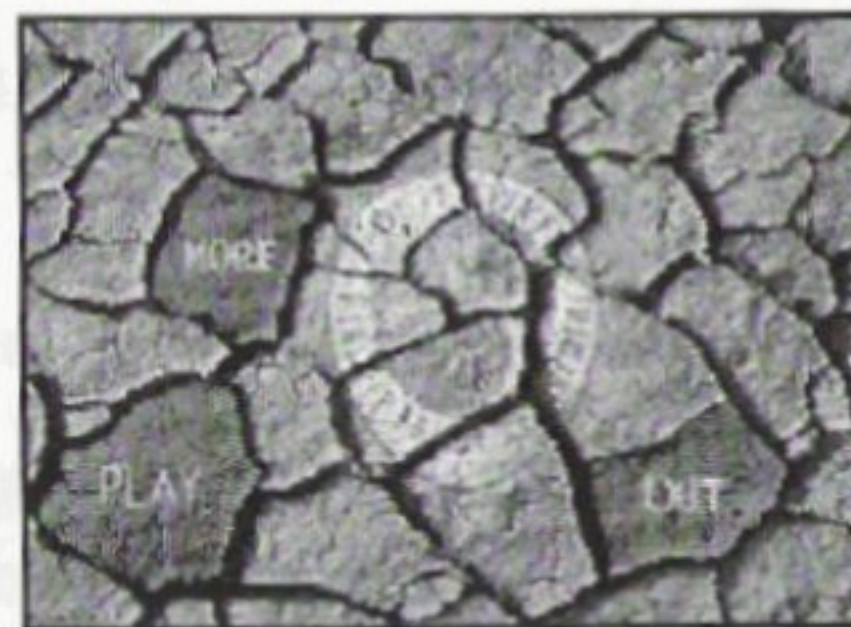
- Make sure your hard drive has at least 20 MB of uncompressed free disk space for virtual memory before starting the Windows 95 version.
- Set your display palette to "High-Colour (16-bit)" to run the Windows 95 version.
- Do *NOT* play the MS-DOS version of *Elk Moon Murder* through Windows 3.1x. Completely exit out of Windows and start the game from the MS-DOS prompt.

Macintosh Conditions

- If you only have 8 MB of RAM, make sure you set up 8 MB of Virtual Memory.
- Please disable all unnecessary extensions as these may degrade performance.
- Turn File Sharing OFF.
- We recommend disabling RAM Doubler or Disk Doubler.

Playing the Windows 95 Version

After installing the game (see the section "Installing *Elk Moon Murder* for Windows 95"), insert **Disc 1**. Click **Play**. To begin a new game, click **New Game**. To restore a saved game, click **Restore**.



Playing the MS-DOS Version

After installing the game (see the section "Installing *Elk Moon Murder* for MS-DOS"), insert **Disc 1**. Go to the MS-DOS Elk Moon directory (default is \ELKMOON). If *Elk Moon Murder* is stored on the **C:** drive and you installed to the default directory, type **C:** and press **Enter**.

At the **C:\>** prompt, type **CD\ELKMOON** and press **Enter**. At the **C:\ELKMOON** prompt, type **EMDOS** and press **Enter** to start the game. To begin a new game, click **New Game**. To restore a saved game, click **Restore**.



Playing the Macintosh Version

After installing the game (see the section "Installing *Elk Moon Murder* for Macintosh"), insert **Disc 1**. Locate the **Elk Moon Murder** folder on your hard disk, double-click on it to open it and double-click on the **Elk Moon** icon. To begin a new game, click **New Game**. To restore a saved game, click **Restore**.

Playing *Elk Moon Murder*

Using the Mouse

Elk Moon Murder uses both the left and right mouse for buttons for Windows and MS-DOS.

Mouse Button (Left mouse button for Windows and MS-DOS)

The button is used for all game-related activities. During different parts of the game, the button performs different functions:



The cursor will appear as a gray and red cross in a non-interactive area.



The cursor will appear as a gold and red cross when you can activate hot spots.



When you can move through an environment, the cursor will appear as a directional compass indicating the direction in which you can travel.

SPACEBAR Skips past movies.

Saving and Restoring Games

Windows and MS-DOS Conditions

The **right** button or **Esc** key can be used to display the Option menu. In the Option menu you can save a game (we recommend that you save games often), restore a saved game, set volume levels and exit a game.

The Option menu cannot be accessed when the PDA is active, when you are in the middle of an interview, or while the police computer arrest screen is displayed.

To save a game, click the right mouse button to access the Option menu and then select **Save Game**.

In Windows 95, use the default directory for saved games: Program files\Activision\ElkMoon. In MS-DOS, it will default to the MS-DOS Elk Moon directory.

We recommend that you save often so you can go back to an earlier point in your game rather than starting over from the beginning.

To restore a saved game, insert **Disc 1** in the CD-ROM drive, click **Play**, then **Restore** and then select your saved game.

In the MS-DOS version, to restore a saved game, insert **Disc 1** in the CD-ROM drive, start *Elk Moon Murder*, click **Restore** and select your saved game.

Macintosh Conditions

The menu bar options are available at any time during the game except while the PDA is active, during an interview sequence, or while the police computer arrest screen is displayed.

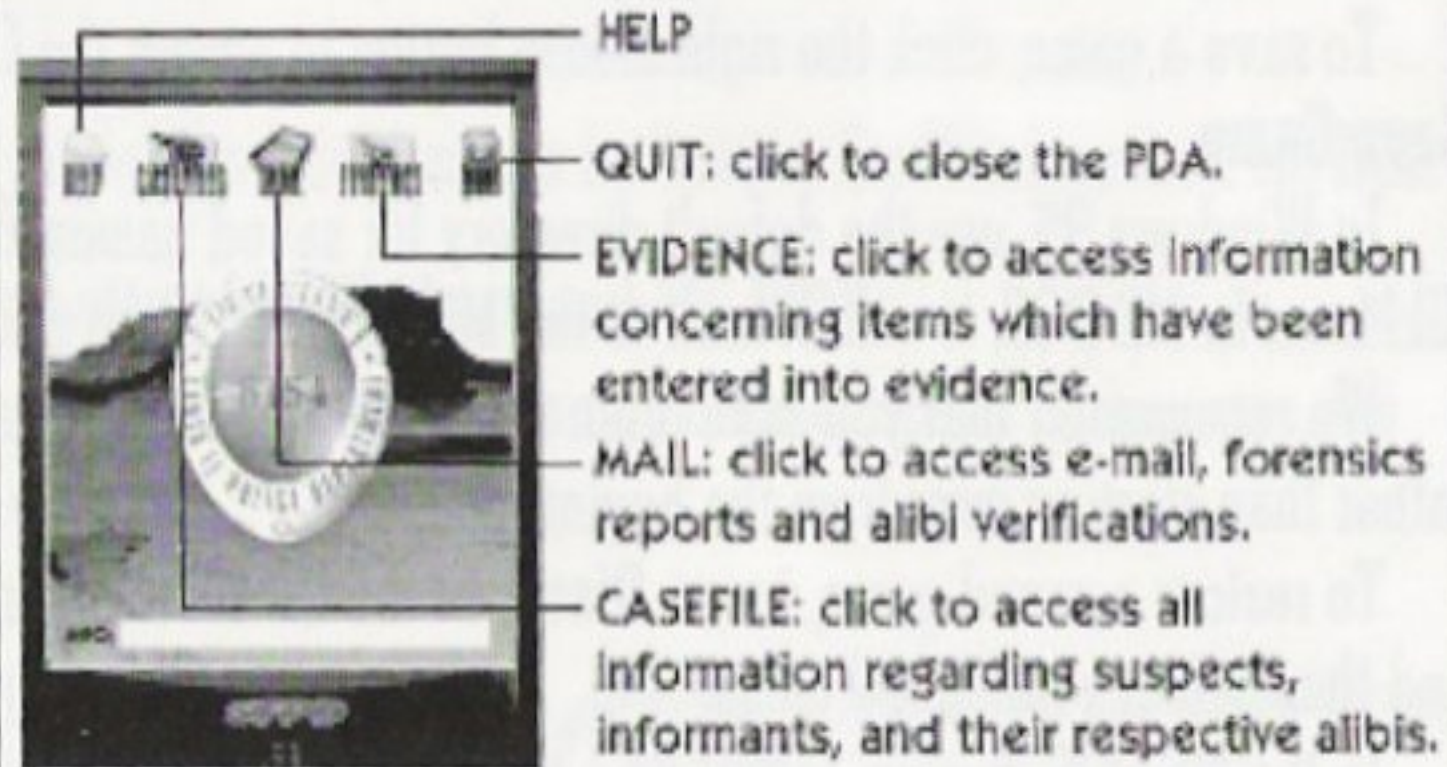
To save a game, move your cursor to the top of the screen until the menu bar appears, choose **Save As...** from the File menu and name the game. The default saved game name is "Elk Moon Save." You may enter a new name if you choose.

To restore a saved game, insert **Disc 1** in your CD-ROM drive. After the CD-ROM icon appears on the desktop, locate the **Elk Moon** folder icon on your hard drive and double-click on it to open it. Then double-click on the **Elk Moon** icon to launch the game. When the opening screen appears, click **Restore** and select your saved game.

Using the PDA

Activate your Personal Digital Assistant (PDA) by clicking once on the **PDA** icon in the lower right corner of the screen. The display to the right will appear. Click on the **Help** icon for more information on how to play the game.

PDA general function



HELP

QUIT: click to close the PDA.

EVIDENCE: click to access information concerning items which have been entered into evidence.

MAIL: click to access e-mail, forensics reports and alibi verifications.

CASEFILE: click to access all information regarding suspects, informants, and their respective alibis.

MAP

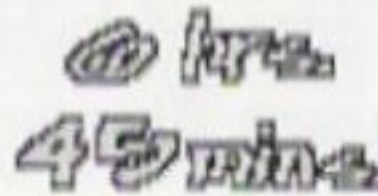


CALENDAR: shows the current day (1-5); each day which has passed is marked with an X. Each day consists of 8 working-hours.



Locations on the map which may be visited are denoted by a halo of light which appears around them.

Moving the cursor over the location will reveal the name of the person who lives there.



SUNDIAL: displays the amount of time remaining in the working-day

These icons always appear on your screen to show time elapsing. Note: When you move the cursor over a possible activity, the time cost appears on the sundial.

Installing *Elk Moon Murder for Windows 95*

Before Installing

Please make sure your computer system is 100% Windows 95-compatible; *Elk Moon Murder for Windows 95* is not compatible with Windows 3.1.

For *Elk Moon Murder for Windows 95* to operate best, it requires that your system have the latest Windows 95 DirectX supporting 32-bit drivers for your CD-ROM drive, sound card and video card, as well as any other peripherals you want to use. If you have any problems running the program, older drivers are the most likely cause.

If you need help on how to obtain the latest sound and video drivers, check out the Elk Moon Help file. Just press the **More** button on the Elk Moon Murder title screen (which displays shortly after inserting the Elk Moon Murder **Disc 1** CD into your CD-ROM drive), then click the **Technical Help** button. We have supplied a list of major computer hardware companies and their telephone numbers. You can find them listed under "Customer Support," under "Vendor List." This file has a lot of other helpful information on installation and system setup, as well as game-specific technical help.

How to Install

1. Before installing, close all other applications. Also make sure Virtual Memory (located in your **System Control Panel** under **Performance**) is *NOT* disabled.
2. Insert Elk Moon Murder **Disc 1** into your CD-ROM drive and wait a few moments until the Elk Moon Murder title screen appears. (If the title screen does not appear, please refer to "AutoPlay" in the "Troubleshooting" section.)
3. There are three buttons on the title screen. Click the **Install** button to begin the install process and then follow the on-screen instructions.

Note: The game will play faster and smoother with the larger installs. *Elk Moon Murder* can fetch game art and sound much faster from your hard drive than from your CD, so the more files installed on your hard drive the quicker the game will play. This will be especially noticeable during transitional aspects of *Elk Moon Murder*. Also, the sound will play back more evenly in many cases.

After Elk Moon Murder installation is complete, your computer will install the Microsoft DirectX drivers if you do not already have them. After installation of DirectX is complete, you will need to restart your computer for the new drivers to take effect. For more information on DirectX, see that section under "Windows 95 Troubleshooting" in this installation guide.

Now you can run *Elk Moon Murder for Windows 95* by choosing **Programs\Elk Moon\Elk Moon** from the Start menu or by clicking **Play** on the Elk Moon Murder title

Title Screen Button Functions

Install — Click this button to start the Elk Moon Murder installation process.

Play — Once installed, click this button to start *Elk Moon Murder*.

Exit — Click this button to close the title screen and exit *Elk Moon Murder*.

More — Click this button to access the the following buttons:

- **Uninstall** — Click this button to remove all Elk Moon Murder for Windows 95 installed files.
- **Technical Help** — Click this button to view helpful troubleshooting information.
- **Electronic Registration** — Click this button to register your copy of *Elk Moon Murder* electronically using your modem.
- **About Activision** — Click this button to view information on how to contact

Windows 95 Troubleshooting

AutoPlay

If the Elk Moon Murder title screen does not appear, try performing the following steps:

1. With **Disc 1** in your CD-ROM drive, double-click on the **My Computer** icon on your desktop or right-click on it and choose the **Open** option.
2. Select the **Refresh** option located in the View pull-down menu.
3. Double-click on the **Elk Moon Murder CD** icon in the window or right-click on it and choose the **AutoPlay** option.
4. After the Elk Moon Murder title screen appears, click on the **Play/Install** button.

If the AutoPlay feature does not function, please check the following:

1. Make sure the CD is clean and properly placed in the CD-ROM drive.
2. Verify that your CD-ROM driver is optimized for use with Windows 95. To do this:
 - a. Open the Windows 95 **Control Panel** folder and double-click on the **System** icon.
 - b. Click on the **Performance** tab. If any of your hardware drivers are not fully optimized for use with Windows 95, they will be listed here with an explanation of the exact problem and suggestions on how to fix it.
3. Verify that the Auto-Insert Notification for your CD-ROM is enabled. To do this:
 - a. Open the Windows 95 **Control Panel** folder and double-click on the **System** icon.

- b. Click on the **Device Manager** tab. Your system's devices will be listed here. Click on the **+** symbol that appears next to the CD-ROM listing. Double-click on the CD-ROM make and model that is on your system.
- c. Click on the **Settings** tab. Under Options there will be a check-box labelled **Auto insert notification**. Make sure this box is checked. Click **OK**.

Installing *Elk Moon Murder for MS-DOS*

Before Installing

Here is some important information that you should know before you install and start playing *Elk Moon Murder for MS-DOS*.

Hard Disk

The game requires at least 16 MB of UN-compressed free hard disk space. *Elk Moon Murder* will not work properly using compressed hard disk space (such as Stacker and Double Space). If you have the space, there are two other install options that require even more hard disk space.

Note: The game will play faster and smoother with the larger installs. *Elk Moon Murder* can fetch game art and sound much faster from your hard drive than from your CD, so the more files installed on your hard drive the quicker the game will play. This will be especially noticeable during transitional aspects of *Elk Moon Murder*. Also, the sound will play back more evenly in many cases.

Memory

In order to run *Elk Moon Murder for MS-DOS* you need over 6.9 MB of extended memory. To help you free up more memory, we have included a boot disk-making utility that you will be prompted to use from the Installer.

Other Operating Systems

Elk Moon Murder requires MS-DOS 6.22 or later. Other operating systems (e.g., OS/2 Warp and Windows NT) are not supported. Although *Elk Moon Murder* might work just fine with them, we have not tested thoroughly with them. If you have a problem using unsupported operating systems, it is best to contact the operating system company to try and work out compatibility issues. Please check Activision's online forums on a regular basis for future updates on *Elk Moon Murder* compatibility issues.

VESA Video Drivers

Elk Moon Murder for MS-DOS requires that your system have a standard VESA video driver. Please verify that you have one loaded before launching *Elk Moon Murder for MS-DOS*. If the VESA driver supplied by your video card does not function properly with *Elk Moon Murder for MS-DOS*, we have included the shareware UniVBE VESA drivers on **Disc 1**. Please refer to the EMHELP file for details on how to install them.

How to Install

Installing Under MS-DOS

1. Insert Elk Moon Murder **Disc 1** into your CD-ROM drive (for these instructions, we will assume that your CD drive is drive D:).
2. At the DOS prompt, type **D:** and press **Enter**.
3. At the D:\ > prompt, type **CD\DOS** and press **Enter**.
4. At the D:\DOS> prompt, type **INSTALL** and press **Enter**.
5. Follow the on-screen instructions carefully.
6. When installation is complete, you will be returned to the directory in which *Elk Moon Murder* was installed. To begin your *Elk Moon Murder* experience, type **EMDOS** and press **Enter**.

Need More Details?

- For sound card setup, see the section "Configuring Sound Devices".
- For Electronic Registration, see the section "Electronic Registration."

Installing the MS-DOS Version Under Windows 95

1. Make sure the game's **Disc 1** CD is in the CD-ROM drive.
2. Close all open windows on your screen. You can close a window by clicking on the close button ("X") located in the top right-hand corner of the window. Also close programs listed on the Taskbar. Do this by right-clicking on a program's button and selecting **Close**.
3. Double-click on the **My Computer** icon located on the desktop. (The name of this icon may have been changed by you or the person who installed Windows 95 on your system.) In the window that opens, right-click on the icon for your CD-ROM drive and select **Open**. Look for the **Install** icon in the MS-DOS folder. (The icon is a picture of a window labelled "Install" underneath it.) Double-click on this icon to start the Elk Moon Murder MS-DOS installer and follow the on-screen instructions.

Important: Note that a message will appear at the end of the install process that asks if you want to make a boot disk — answer "No." The game's boot disk-maker utility was designed for systems using MS-DOS as their operating system and will not work properly with Windows 95.

4. After installation is complete, if the MS-DOS box is still on the screen, close it by clicking on the close button ("X") located in the top right-hand corner of the MS-DOS box window.
5. Double-click on the **My Computer** icon. In the window that opens, double-click on the icon for the hard disk drive where *Elk Moon Murder* was installed. Look for the **Elk**

Moon folder icon. (The icon is a picture of a folder labelled "ElkMoon" underneath it.) Double-click on this icon to open the folder; look for the **EMDOS** icon and double-click on it to start the game.

If the above process does not work for you, click on the **Start** icon, choose **Shutdown** and restart the computer in MS-DOS mode. At the MS-DOS prompt, go to the directory where you installed *Elk Moon Murder* (default is \ELKMOON), and from the Elk Moon directory type **EMDOS** and press **Enter** to start the game.

Note: If your system came pre-installed with Windows 95, you may not have the necessary MS-DOS drivers for your mouse, CD-ROM and sound card to play the game. Please contact your system manufacturer for these MS-DOS drivers.

Configuring Sound Devices

In order for *Elk Moon Murder* to run properly, you must correctly select and set your sound devices for digital audio and MIDI music. Selecting an incorrect sound device or setting may cause *Elk Moon Murder* to lock up or play with poor sound and choppy video. If you are unfamiliar with your sound device and its settings, we recommend you begin with the Auto Detect feature.

Auto Detect

The Auto Detect feature will attempt to identify your digital sound hardware and settings only. Select **AUTO DETECT** and proceed with the Auto Detection sequence. The program has a list of sound cards and tries to match your card to one on its list. If the card responds to the matching process, then the card's name and the program's best guess of its settings are displayed.

At this point, if you know the card it selected is wrong, see "Mistaken Detections" below. Otherwise, select **TEST**. If your digital sound device has been set correctly, you will hear an audible recording confirming a successful match.

Because Windows 95 often traps input/output (I/O) requests, it is very difficult to auto-detect sound cards while the sound card setup program is running from a Windows 95 MS-DOS prompt. It is recommended that the auto detect feature is not used from a Windows 95 MS-DOS prompt; use the manual setup instead.

Lock-Ups

Some sound cards do not react well to the matching process and may lock up your computer. If this happens, restart your system and try the manual method for selecting your sound device.

Mistaken Detection

Some sound cards can be mistaken for other cards. As such, the Auto Detect may incorrectly identify a card and the Test will not provide an audible recording indicating a successful match. In this case you should try the manual method for selecting your sound device.

Sound Card and Proper Settings Information

Here are a couple of methods to try and find out what your sound card and the proper port, IRQ and DMA settings are for your computer.

- In Windows 95 — From the Start menu, select **Settings** then **Control Panel**. Double-click on the **System** icon, then click the **Device Manager** tab. Now double-click **Sound, Video and Game Controllers** and highlight your sound card. Click on the **Properties** button, then the **Resources** tab to see the settings for your card.

- In MS-DOS and Windows 3.1 — View your CONFIG.SYS and AUTOEXEC.BAT files at the root directory of your hard drive and look at the lines that load and set parameters of your sound card for clues to what the I/O port, IRQ and DMA settings should be. Also, for more clues type **SET** and press **Enter** at the MS-DOS prompt and look at the **BLASTER=** line.

Manual Selection of Digital Sound Device

First, highlight **SELECT DIGITAL** on the main screen. Press **Enter**. Next, highlight a Digital Device on the the list that matches your sound card and press **Enter**. (The default choice is a Sound Blaster 16). We suggest you try accepting the default settings for port, DMA and IRQ, unless you know your settings are different. Finally, select **TEST** and press **Enter**.

If you do not hear an audible recording, then the digital device and/or the settings may not be correct. Go back to the Digital Device list and select another sound card and/or select the correct settings for DMA and IRQ and select **TEST** again. Repeat this until you hear an audible recording indicating a successful match. Then select **OK** to accept and exit. After properly setting your digital sound, go to the main screen to select your MIDI device.

Note: Many sound cards will pass the test when Sound Blaster is selected, as many can emulate an 8-bit Sound Blaster. For best sound quality and fast movie play, we recommend you select a sound device that best matches your 16-bit sound card.

Manual Selection of MIDI Sound Device

Highlight **SELECT MIDI** from the main screen. Press **Enter**. Next, highlight a MIDI device on the list that matches your sound card and press **Enter**. We suggest you accept the default setting for Port unless you know your setting is different. Finally, select **TEST**.

If you do not hear MIDI music, then the MIDI device and/or the selected port may not be correct. Go back to the MIDI Device list and select another sound card and/or select the correct settings for port and select **TEST** again. Repeat this until you hear MIDI music. Then select **OK** to accept and exit.

Finishing the Sound Setup System

When back on the main screen you may re-test your digital and MIDI choices. To finish the sound setting process, select **OK** and press **Enter**. Then select **OK** again and press **Enter** to save your sound configuration settings.

Post Installation Notes

After installing *Elk Moon Murder*, it is easy to change your sound device configurations, make a boot disk or register *Elk Moon Murder* electronically (if you bypassed this step while installing). Simply go to the Elk Moon Murder directory on your hard drive, type **EMSETUP** and press **Enter**. This will launch a program that will allow you to do all of these things.

If you have any trouble with the installation, please consult the **EMHELP.TXT** file. If you have Windows 3.1, you can use the **EMHELP.HLP** file. It is easier to navigate and read since it is in a Microsoft help file format.

MS-DOS Troubleshooting

Memory

Elk Moon Murder requires a minimum of 8 MB of system memory (RAM). On some machines, even if you have the required 8 MB, *Elk Moon Murder* may report that you do not have enough free extended or conventional memory.

During game startup, *Elk Moon Murder* will determine if there is enough free memory to run properly. If it is determined that there is not enough memory available, then the program will let you know how much additional memory is needed. In many cases you may be able to remove/disable only one or two TSRs (Terminate and Stay Resident programs) or drivers that are not needed to run *Elk Moon Murder* in order to make this memory available.

You might also try disabling SMARTDRV, changing your CONFIG.SYS and AUTOEXEC.BAT so that some of your drivers are loaded into conventional rather than high memory, or setting your EMM386 line to NOEMS.

Since these modifications affect your CONFIG.SYS and AUTOEXEC.BAT files, you should consider making these changes to CONFIG.SYS and AUTOEXEC.BAT files on a boot disk.

Installing *Elk Moon Murder* for Macintosh

How to Install

1. Before installing, close all other applications and make sure you've disabled all unnecessary system extensions (e.g., virus detection software). The simplest way to do this is to open the **Extensions Manager** in the Control Panel and un-check all unnecessary extensions that you may be running. Then restart your computer.
2. Insert Elk Moon Murder **Disc 1** into your CD-ROM drive and wait a few moments until the **Elk Moon Murder CD-ROM** icon appears. Double-click on the **Elk Moon CD** icon, which will then open the CD-ROM window. Double-click on the **Installer** icon.

3. Before *Elk Moon Murder* begins the installation process, a product registration window will appear. You will be asked if you would like to register at this point, or later. Clicking on **Register Now** will allow you to register your copy of *Elk Moon Murder* immediately with Activision. (This option is available only in North America.) Click on **Register Later** to continue installation and register at a later time. See next page for more details on electronic registration.
4. After the registration process, you will enter the main installer. Follow the on-screen directions. If you install a new version of Sound Manager, your Mac will restart after installation is complete. Make sure you check the **README** in the installer for the latest information.

Note: The game will play faster and smoother with the larger installs. *Elk Moon Murder* can fetch game art and sound much faster from your hard drive than from your CD, so the more files installed on your hard drive the quicker the game will play. This will be especially noticeable during transitional aspects of *Elk Moon Murder*. Also, the sound will play back more evenly in many cases.

Now you can run *Elk Moon Murder* by double-clicking on the **Elk Moon** icon in the **Elk Moon** folder.

Title Screen Button Functions

New Game – Click this button to start a new *Elk Moon Murder* game.

Quit – Click this button to close the title screen and exit *Elk Moon Murder*.

Restore – Click this button to load a saved game

Customer Support

Before contacting customer support, please consult the technical help file. It contains the answers to some of our most frequently asked questions and may quickly and easily provide a solution to your difficulty. If after reviewing the technical help file you are still experiencing problems, please feel free to contact us through any of the online services listed. In order to assist us when dealing with your difficulty, please have the following information ready when you call.

1. Complete product title.
2. Exact error message reported (if any) and a brief description of the problem.
3. What operating system you are using (e.g., Windows 95 or DOS)?
4. What kind of processor does your machine have (e.g., Intel Pentium® 90)?
5. What kind of video and soundcards does your machine have (e.g., Diamond Stealth 64 video, Sound Blaster)?
6. Are you using a joystick? If so, what brand and model? What is it using as a game port (e.g., soundcard, dedicated game port)?
7. How much free disk space do you have?
8. How much RAM is in your machine?

If you are experiencing difficulty with the multiplayer or online portion of the product, please assist us by having the following additional information ready when you call.

If you are using a modem:

1. What kind of modem is on each end (brand, model, speed, internal or external)?
2. Do you have more than one modem?
3. On which port is each configured?
4. Does Hyperterminal (or any other terminal program) work with your modem?
This is an easy way to test whether or not your modem is configured correctly.
5. At what speed are you connecting?
6. Have you made sure data compression, error detection, and flow control is turned OFF? Refer to your modem's manual to do this.

IF USING AN EXTERNAL MODEM:

1. What kind of serial card is being used?
2. Do you have a seven-wire serial cable?

If you are on a LAN:

1. Can you see other computers on the network?
2. What is your network configuration?
3. What brand of network card do you have?
4. What network software are you running? What version number?

ONLINE SERVICES WITH ACTIVISION FORUMS, E-MAIL AND FILE LIBRARY SUPPORT

- Internet: support@activision.com or www.activision.com
- America Online: Use keyword "Activision" to locate the Activision forum.
- CompuServe: 76004,2122 or [GO ACTIVISION]
- Activision BBS: +1 (310) 255-2146 Up to 33,600 Baud; Settings: 8 Bits, No Parity, 1 Stop Bit (8, N, 1)

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