

INSTALLATION GUIDE for Windows

The PYST installation program accomplishes the following:

- Installs PYST.
- Installs QuickTime for Windows.
- If you choose, installs the AT&T WorldNetSM Service software including Netscape Navigator[™] Internet Browser for Windows 95 or the SPRYNET Mosaic browser for Windows 3.1.
- Configures the PYST program to connect to the PYST web site with your web browser.

To install PYST, follow these steps:

1. Start Windows.
2. Insert the CD-ROM in the CD-ROM drive.
3. If you are running Windows 3.1 from the Program Manager, choose "File," and then "Run." If you are running Windows 95, choose "Start," and then "Run" from the "Start" menu.
4. Type d:\setup (substitute the correct drive letter for your CD-ROM drive) and choose "OK."
5. In the "Welcome" dialog box, read the information in the installation window and then choose "Next."
6. Choose "Typical" from the three installation options.
7. The default directory for PYST is "Pyst." Choose "Browse" to change the directory if desired.
8. Choose "Next" to continue.
9. To specify the program folder for icons, choose "Next" to accept the default folder, "Pyst."
10. Review your choices carefully, verify the dialog contents, and choose "Next" to continue. The files are copied to your hard drive.

NOTE: To play the animations within PYST, you must have Apple QuickTime for Windows (QTW) 2.1.1 or later. PYST for Windows 3.1 requires 16-bit QTW, and PYST for Windows 95 requires 32-bit QTW. If you already have the appropriate QTW 2.1.1 or later, choose "No" in the QuickTime dialog box and skip to the note before step 12. If you are running Windows 95, want to install QTW 2.1.1, and also

use 16-bit programs that require QTW, install both 32-bit and 16-bit QTW 2.1.1. After you install 32-bit QTW, you should run the QTW calibration program at the prompt. If you choose "Calibrate," Movie Player will open, followed immediately by the 16-bit QTW dialog box. If you want to install 16-bit QTW, you must first task switch to Movie Player and complete the calibration for 32-bit QTW before you install 16-bit QTW.

11. To install 32-bit QTW, choose "Yes" from the 32-bit QTW dialog box and follow the instructions. Afterwards, to install 16-bit QTW, choose "Yes" from the 16-bit QTW dialog box and follow the instructions.

NOTE: To connect to the Palladium PYST web site, you have two options:

- a. Use your already installed Netscape Navigator, Microsoft Internet Explorer or SPRYNET browser, or
- b. Install the AT&T WorldNet Service for Windows 95 or the SPRYNET browser for Windows 3.1 provided on your PYST CD-ROM. See the *PYST Guide to Online Operation* for more information.

12. Choose one of the following options:

- No, install a browser for me — Starts the browser installation for the AT&T WorldNet Service or SPRYNET browser. If you choose to install either browser, it will be installed after PYST. Skip to "Installing AT&T WorldNet Service" or "Installing the SPRYNET browser" below.
- No, I will configure it later — Completes the installation.
- Yes, please search for my browser — Searches for an existing browser: Specify the browser you want to use. No changes will be made to your browser's configuration. Choose "Next." Read the message and follow the instructions. If no browser is found, choose "Yes," select a different browser to search for and choose "Next." If you don't want to search for another browser choose "No." When the installation is complete, you can install AT&T WorldNet Service or the SPRYNET browser by running "Browser Setup." (See instructions below).

In the new PYST Program Group, two or three icons are created:

- Browser Setup — Configures a new browser or installs AT&T WorldNet Service or the SPRYNET browser for use with PYST.
- PYST — Starts PYST.
- Uninstall PYST — In Windows 3.1, an additional icon is created to uninstall PYST from your system. In Windows 95, the uninstall is located in the Control Panel under "Add/Remove" programs.

To start PYST, open the PYST Program group (or whichever group or folder you installed it in) and double-click on the PYST icon. Make sure the PYST CD is in your

CD-ROM drive. We recommend reading the README file found in your Pyst directory for important technical advice beforehand.

Installing AT&T WorldNet Service

1. For Windows 95 users, to install AT&T WorldNet Service software including Netscape Navigator Internet Browser, choose "No, please install one for me" in the Web Browser Search window. The Web Browser Search window is available during the PYST installation or by choosing the Browser Setup icon available in the PYST group after PYST has been installed.
2. Select "AT&T WorldNet Service." Follow the on-screen instructions to install AT&T WorldNet Service Software on your computer.
3. When you have finished installing the software you may be prompted to restart your computer. If you are so prompted, don't attempt the registration process until you have restarted.

Setting Up Your AT&T WorldNet Account

1. The AT&T WorldNet Service program group/folder will appear on your Windows desktop.
2. Double-click on the AT&T WorldNet Service account setup icon.
3. Follow the on-screen instructions and complete all the stages of setting up your account.
4. After all the stages have been completed, you'll be prompted to dial into the network to complete the account setup process.

Registering with AT&T WorldNet Service

1. Once you have connected with AT&T WorldNet online registration service, you will be presented with a series of screens that will confirm billing information and prompt you for additional account setup data.
- 2.. Use the registration code **L6SQIM631** for AT&T long distance customers and **L6SQIM632** for others.
3. Choose a special "security code" that you will use to verify who you are when you call Customer Care.
4. If you make a mistake and exit the registration process prematurely, all you need to do is click on "Create New Account." Do not click on "Edit Existing Account."
5. Please note that choosing your local access telephone number within your area does not guarantee that the call is free.

Connecting to AT&T WorldNet Service

When you have finished registering with AT&T WorldNet Service you are ready to make online connections.

1. Make sure your modem and phone line are available.
2. Double-click on the AT&T WorldNet Service icon.
3. Follow these steps whenever you wish to connect to AT&T WorldNet Service.

NOTE: If you are experiencing modem problems trying to dial out, try different modem selections, such as Hayes Compatible. If you still have problems, please call AT&T Customer Care at (800) 400-1447.

Installing the SPRYNET browser

1. For Windows 3.1 users, to install the SPRYNET browser, choose "No, install a browser for me" in the Web Browser Search window. The Web Browser Search window is available during the PYST installation or by choosing the Browser Setup icon available in the PYST group after PYST has been installed.
2. Select the drive and directory that contains the SPRYNET installation files.
3. Choose "OK."
4. Read the Software License Agreement. Choose "Accept" to accept the terms of the agreement or "Decline" to cancel the installation.
5. Enter the destination directory to install SPRYNET. Choose "OK" to accept the default directory, C:\SPRY.
6. The installation will modify the WIN.INI file. Choose "OK."
7. Choose "Yes" to update the PATH statement in your AUTOEXEC.BAT file.
8. Read the messages and follow instructions. Choose "Help" in each window for additional instructions.
9. Enter your registration information and choose "OK." If you have any problems with the installation, choose the "Help" button.

If you have any problems with setting up your SPRYNET account, please contact them at: SPRY Account Setup Help Line: (800) 557-9614; Mon.-Fri. 6AM to 6PM PST.

If you have any problems with SPRYNET once you have set up your account, please contact them at:

SPRY Help Line: (206) 957-8998; Mon.-Fri. 6 AM to 6 PM PST.

SPRY Email Addresses:

upgrade@sprynet.com = to upgrade or change your rate

billing@sprynet.com = for billing issues

service@sprynet.com = for any customer service issues

cancel@sprynet.com = to cancel your account

info@sprynet.com = misc information

SPRY Online Support:

<http://www.sprynet.com/sos/index.html>

- this site has an Internet introduction, FAQs about the Internet, a search tool for tech support questions, and member services

<http://support.spry.com>

- direct connection to the search tool for tech support questions

<http://www.sprynet.com/sos/forums/index.html>

- direct connection to the IRC area and forum

ONLINE GUIDE for Windows

Supported Windows 3.1 and Windows 95 Browsers

Netscape Navigator™ 2.0 later
Microsoft Internet Explorer 2.0 or later
Sprynet Mosaic 4.0 or later

Supported Windows 3.1 and Windows 95 Dialers

Trumpet Winsock Dialer 1.0 or later
Trumpet Winsock Dialer 2.0 or later (*Windows 95 only*)
Microsoft Dialer 1.0 or later (*Windows 95 only*)
Sprynet Dialer 4.0 or later

Before you go online from PYST, follow these steps:

- 1) Quit your browser if it is running.
- 2) Hit the "Go Online" button.
- 3) Dial up your ISP (Internet service provider) manually, if necessary.
- 4) Have a great time at our PYST web site.
- 5) Quit your browser to return to PYST.
- 6) You may exit your dialer manually, if still connected.

Tips and tricks

Dialing up manually

If you have a manual dialer, you must take certain steps to ensure the smooth operation of the PYST online functions.

Windows 95 users ☞ Before starting the PYST program, make sure the folder that contains your manual dialer is open on the desktop.

When you use a manual dialer and you hit the "Go Online" button, PYST will display a message box reminding you to run your dialer program.

To do so, you must "task switch" (see below) from PYST to the Program Manager (if you're running Windows 3.x) or to the open folder contain-

ing your manual dialer (if you're running Windows 95) and run your dialer program to connect to your ISP.

How to task switch ☞ "Task switching" is a method of changing between Windows programs that are running. Use ALT-TAB to task switch between programs, never CTRL-ESC (which will quit PYST). Click on the task icon to activate it, if necessary.

After you've run your dialer program, you must task switch again to a program called "ADMIN." This should redisplay the message box. Hit the "OK" button in the message box, and PYST will run your browser automatically. If you have an automatic dialer or if you are already connected to your ISP (either dialed up, or via a local area network), simply hit the "OK" button in the message box.

Once you're connected

Whether you dialed up, or connected through a network, PYST will now start your browser and take you to the PYST web site, which contains a "Members Only" section available only to PYST CD-ROM owners.

Important tip ☞ Always make sure that your Internet browser is not running before you hit the PYST "Go Online" button. The "Go Online" button will start the browser for you. To go back and forth between the PYST CD-ROM program and your browser, use task switching (see above) – do not hit the "Go Online" button to return to your running browser.

Any time you quit your browser, PYST will display a reminder that you may disconnect from your ISP. However, this is unnecessary if you want to go online again soon. In any case, hit the "OK" button when you see this message.

If you quit your browser and your dialer does not hang up automatically, you can do so manually by task switching (see above) to the dialer program and quitting to avoid further connect charges.

“Everything works, but the Web pages take too long to load.”

If you have a slow browser or modem, you may want to turn off the automatic image loading feature of your browser. The resulting text-only pages will load quickly, and give you the same information without accompanying graphics. Your browser will have an option or preference selection to allow this. Some browsers will then allow you to display selected graphics when you click on their placeholders in the web page. (Consult your browser's help menu or instruction manual.)

“I click on the ‘Go Online’ button in PYST, but the program says it can't find my browser.”

PYST will not open your browser if you change its name or path. If you do so, or want to upgrade or switch to a different browser, please run the browser setup program in the PYST folder or program group.

Important tip From time to time, you will see various message boxes telling you about the operation of the program. Always hit the “OK” button after you've read and followed the instructions in a message box. You will not be able to go online again until you do so.

“The PYST online page is partially black when I return from using my browser.”

Expand your browser to full screen before you return to PYST.

INSTALLATION GUIDE for Macintosh

The PYST installation program accomplishes the following:

- Installs PYST.
- If required, installs QuickTime, the QuickTime Power Plug for Power PCs, and Sound Manager.
- If you choose, installs the AT&T WorldnetSM Service software including the Netscape NavigatorTM Internet Browser.
- Configures PYST to connect to the PYST web site with your web browser.

To install PYST, follow these steps:

1. Insert the CD-ROM in the CD-ROM drive.
2. The PYST CD-ROM will appear as an icon on your desktop. Double-click on this icon, and a window showing the PYST Installer will open.
3. Double-click on the PYST Installer. Click on “Continue” when you see the opening graphic with PYST island.
4. Read the information in the scrollable window and then choose “Continue.” You can also read this information later in the ReadMe file which will be installed on your hard drive.
5. Accept the default location or choose another location. A folder called “PYST” will be created in whatever location you select. Choose “Install” to continue. QuickTime, QuickTime Power Plug for PowerPCs, and Sound Manager will be installed if you don't have them already. The files are copied to your hard drive.

NOTE: If the installer copied QuickTime or Sound Manager, you must restart your computer before they can be used. The QuickTime Power Plug is only necessary if your Mac is a PowerPC. Sound Manager may not be necessary if you are running System 7.5 or later.

6. PYST is now installed. Choose “Next” to continue.
7. The browser setup program will begin. Choose “Next” to continue.

NOTE: To connect to the Palladium PYST web site, you have two options:

- a. Use your already installed Netscape Navigator or Microsoft Internet Explorer, or
 - b. Install the AT&T WorldNet Service Netscape 2.02 browser provided on your PYST CD-ROM. See the *PYST Online Guide for Macintosh* for more information.
8. Choose one of the following options:
- No, please install one for me — Starts the installation for the AT&T WorldNet Service. Skip to “Installing AT&T WorldNet Service” below.
 - No, I will configure one later — Completes the installation. Skip to step 9.
 - Yes, please search for a browser — Searches for an existing browser: Specify the browser you want to use. No changes will be made to your browser’s configuration. Choose “Next.” Read the message and follow the instructions. If no browser is found, choose “OK,” select a different browser to search for and choose “Next.” If you don’t want to search for another browser choose “Cancel.” You can install the WorldNet browser later by running “Browser Setup.” For instructions, see “Installing AT&T WorldNet Service” below.
9. In the new PYST Folder, three icons are created:
- Browser Setup — Configures a new browser or installs AT&T WorldNet Service for use with PYST (**NOTE:** You must run Browser Setup again after you install AT&T WorldNet to configure PYST to use the Netscape browser).
 - PYST — Starts PYST.
 - Read Me

To start PYST, simply open the “PYST” folder that is now on your hard drive, and double-click on the PYST icon. The PYST CD must be in your CD-ROM drive. We recommend reading the “ReadMe” file found in your PYST folder for important technical advice beforehand.

Installing AT&T WorldNet Service

1. To install AT&T WorldNet Service software including Netscape Navigator Internet Browser, be sure the PYST CD is in your CD-ROM drive. Choose “No, please install one for me” in the Web Browser Search window. The Web Browser Search window is avail-

able during the PYST installation or by launching the Browser Setup available in the PYST folder after PYST has been installed.

2. Select “AT&T WorldNet Service.” Follow the on-screen instructions to install AT&T WorldNet Service software on your computer.
3. When you have finished installing the software you may be prompted to restart your computer. If you are so prompted, don’t attempt the registration process until you have restarted.

Setting Up Your AT&T WorldNet Account

1. If the account setup window is not already open, double-click on the AT&T WorldNet Service account setup icon in the AT&T WorldNet Service folder.
2. Follow the on-screen instructions and complete all the stages of setting up your account.
- After all the stages have been completed, you’ll be prompted to dial into the network to complete the account setup process.

Registering with AT&T WorldNet Service

1. Once you have connected with AT&T WorldNet online registration service, you will be presented with a series of screens that will confirm billing information and prompt you for additional account setup data.
- 2.. Use the registration code **L6SQIM631** for AT&T long distance customers and **L6SQIM632** for others.
3. Choose a special “security code” that you will use to verify who you are when you call Customer Care.
4. If you make a mistake and exit the registration process prematurely, all you need to do is click on “Create New Account.” Do not click on “Edit Existing Account.”
5. Please note that choosing your local access telephone number within your area does not guarantee that the call is free.

Connecting to AT&T WorldNet Service

When you have finished registering with AT&T WorldNet Service you are ready to make online connections.

1. Make sure your modem and phone line are available.
2. Double-click on the AT&T WorldNet Service icon.
3. Follow these steps whenever you wish to connect to AT&T Worldnet Service.

NOTE: If you are experiencing modem problems trying to dial out, try different modem selections, such as Hayes Compatible. If you still have problems, please call WorldNet Customer Care at (800) 400-1447.

PYST™

ONLINE GUIDE for Macintosh

Supported Macintosh Browsers

Netscape Navigator™ 2.0 or later
Microsoft Internet Explorer 2.0 or later

Supported Macintosh TCP, Open Transport and Dialers

MacTCP 2.0.4 or greater
Open Transport 1.1 or greater
MacPPP 2.0.1 or greater
FreePPP 1.0.5 or greater

To go online from PYST, follow these steps:

- 1) Hit the “Go Online” button.
- 2) Dial up your ISP (Internet service provider) manually, if necessary.
- 3) Have a great time at our PYST web site.
- 4) Quit your browser to return to PYST.
- 5) You may quit your dialer manually, if still connected.

Tips and tricks

Dialing up manually

If you have a manual dialer, you must take certain steps to ensure the smooth operation of the PYST online functions.

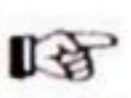
When you use a manual dialer and you hit the “Go Online” button, PYST will display a message box reminding you to run your dialer program. To do so, switch to the finder and launch your dialer. After dialing up, bring the program called “Admin” to the front. This should redisplay the message box. Hit the “OK” button in the message box, and PYST will

run your browser automatically. If you have an automatic dialer or if you are already connected to your ISP (either dialed up, or via a local area network), simply hit the “OK” button in the message box.

Once you're connected

Whether you dialed up, or connected through a network, PYST will now start your browser and take you to the PYST web site, which contains a “Members Only” section available only to PYST CD-ROM owners. Any time you quit your browser, PYST will display a reminder that you may disconnect from your ISP. However, this is unnecessary if you want to go online again soon.

If you quit your browser and your dialer does not hang up automatically, you can do so manually by using the Finder to bring up the dialer program and quitting to avoid further connect charges. Hang up before you go back to the PYST CD-ROM program.

Important tip  Netscape Navigator and Internet Explorer allow you to open multiple web page documents. Closing the last (or only) web page will not quit the browser. Make sure that you use the pulldown menu (or Command-Q) to quit the browser and return to the PYST CD-ROM program.

Troubleshooting

“Everything works, but the Web pages take too long to load.”

If you have a slow browser or modem, you may want to turn off the automatic image loading feature of your browser. The resulting text-only pages will load quickly, and give you the same information without accompanying graphics. Your browser will have an option or preference selection to allow this. Some browsers will then allow you to display selected graphics when you click on their placeholders in the web page. (Consult your browser’s help menu or instruction manual.)

“I click on the ‘Go Online’ button in PYST, but the program says it can’t find my browser.”

PYST will not open your browser if you change its name or location. If you do so, or want to upgrade or switch to a different browser, please run the browser setup program in the PYST folder.

Important tip ☞ From time to time, you will see various message boxes telling you about the operation of the program. Always hit the “OK” button after you’ve read and followed the instructions in a message box. You will not be able to go online again until you do so.

“I return to the ‘Online Launch’ screen in PYST, but the Admin menu bar remains drawn at the top.”

On slower Macs with sufficient free memory to run both PYST and your browser at the same time, you may see the Admin menu bar appear on a postcard screen after you close your browser. Ignore the menu bar – it is not active, and in 640x480 display mode it will disappear as soon as you go to another screen.

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- Make copies of the materials accompanying the Program, or make copies of the Program or any part thereof.
- Copy the Program onto a hard drive or other device and you must run the Program from the CD-ROM (although the Program itself may copy a portion of the Program onto your hard drive during installation in order to run more efficiently).
- Use the Program, or permit use of the Program, in a network or other multi-user arrangement or on an electronic bulletin board system or other remote access arrangement.
- Rent, lease, license or otherwise transfer this Program without the express written consent of Palladium Interactive except that you may transfer the complete Program copy and accompanying materials on a permanent basis, provided that no copies are retained and the recipient agrees to the terms of this Agreement.
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