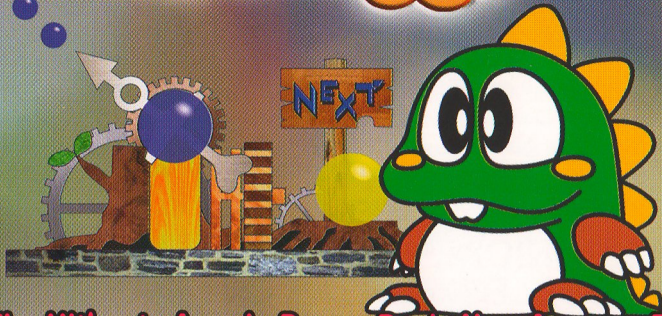
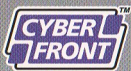


PUZZLE BOBBLE 2™



The Ultimate Arcade Power Pack, Now for your PC!



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WINDOWS TROUBLESHOOTING

DirectX Problems (This section pertains to Windows95/98 users). The most common cause of problems with a Windows95/98 native product are incompatibilities with DirectX and hardware. If you are having trouble with sound or video with a native Windows95/98 game, there is a good possibility that some of your hardware is experiencing difficulty communicating with the Microsoft DirectX drivers. To test your current hardware drivers for DirectX compatibility, click on your 'start' button at the left hand corner of your task bar. (On most systems, this is at the bottom left of the screen.) Then select 'find', and the 'files or folders'. In the 'named' selection, type in 'DXSETUP', and hit enter. This should locate the file 'DXSETUP.EXE'. (If this file is not found, DirectX has not been correctly installed on your system. Rerun the games installation program to install DirectX, or download the most current version from Microsoft's web site.). Double-click on 'DXSETUP.EXE'. This will bring up a small box that shows you the various DirectX drivers, and also lets you know whether or not your current drivers are DirectX certified. If any of the drivers are not certified you could experience problems with DirectX titles. If your drivers are not fully certified you must update your drivers. Please contact your hardware manufacturer or Microsoft to see if there are certified drivers available for your hardware.

For additional information, and because newer versions of DirectX are always being released, for the most current troubleshooting information we recommend that you visit our DirectX troubleshooting pages on the web at

www.interplay.com/support/directx

TECHNICAL SUPPORT TROUBLESHOOTING DOCUMENTS ONLINE!

Interplay Entertainment Corp. Technical Support now offers troubleshooting guides with complete installation and setup instructions as well as information that will help you overcome the most common difficulties. If you have access to the World Wide

Web, you can find these at <http://www.interplay.com/support/>

Here you will find troubleshooting information on as well as information on regular system maintenance and performance.

If you are unable to find the information you need on our web site, please feel free to contact Technical Support via e-mail, phone, fax, or letter.

If you need to talk to someone immediately, call us at (949) 553-6678 Monday through Friday between 8:00am - 5:45pm, Pacific Standard Time with 24 hours, 7 days a week support available through the use of our automated wizard. When you call you will initially be connected with our automated wizard. For information pertaining to your specific title, press "1" on the main and listen carefully to all prompts. All titles are listed alphabetically. After you have selected your title, the most common difficulties will be listed. If the difficulty you are having is not listed or you need additional assistance, you may press "0" on your games main menu, and you will be transferred to a Technical Support Representative. No hints or codes are available from this line.

Interplay Entertainment Corp. Support FAX: (949) 252-2820

Interplay Entertainment Corp.

Attention: Customer Service

16815 Von Karman Avenue

Irvine, CA 92606

HOW TO REACH US ONLINE

INTERNET E-MAIL: support@interplay.com

WORLD WIDE WEB: www.interplay.com

FTP: [ftp.interplay.com](ftp://ftp.interplay.com)

INSTALL INSTRUCTIONS

1. Insert the Puzzle Bobble 2X CD into your CD-ROM drive, and wait for the autorun screen to appear.
2. If the autorun screen does not appear, double click on the 'My Computer' icon, select your CD-ROM drive, and double click on 'AUTORUN.EXE'.
3. Click on the "Install" button.
4. Follow the on-screen instructions to complete the install process.

ONLINE HELP FILE

To access the online help file, simply double click on PB2X.HLP, found on the root directory of the CD.

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www.interplay.com

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