

DELUXE **2** CD SET

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Just  
For You™

TECHNOLOGY

#1

Educational  
Software™

**JUMP\*START**  
**2nd Grade**®

Windows®  
Power Macintosh®  
CD-ROM

User's Guide

Ages 6-8

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# Welcome to JumpStart 2nd Grade™!

Join CJ the Frog and Edison the Firefly in the secret playhouse and solve challenges sent in by pen pals from all over the country.

## Installing the Program

Insert the *JumpStart 2nd Grade* CD into your CD-ROM drive and close the drive door. Close all running applications.

### Windows® 98/95

If you are using the AutoPlay feature of Windows 98/95, simply click **Install** when the Menu Screen appears and follow the prompts to complete installation.

If you are **not** using AutoPlay, follow these installation steps:

1. Click **Start**, then move the cursor to **Settings**.
2. Click **Control Panel**, then double-click **Add/Remove Programs**.
3. Click **Install**, then **Next**, then follow the prompts.

### Macintosh®

1. Click the **JumpStart Installer icon** to launch installation.
2. Follow the on-screen prompts to finish the installation.

## Uninstalling Under Windows® 98/95

To remove *JumpStart 2nd Grade* from your system:

1. Click **Start**, then move cursor to **Settings**.
2. Click **Control Panel**; double-click **Add/Remove Programs**.
3. Click **JumpStart 2nd Grade**, then click **Add/Remove**.
4. Click **Yes**, then go to Windows Explorer and delete the **JS2G2001** folder from the **KA** folder on your hard drive.

## JumpStart Around the World and J\*Mail™

Disc 2 includes two bonus applications. In *JumpStart Around the World*, kids will travel to exotic places along with their JumpStart pals. Using *J\*Mail*, kids can exchange e-mails with friends, and also receive special e-mails from JumpStart characters. To install these bonus programs, insert the *Around the World* CD into your CD-ROM drive.

### Windows® 98/95

1. Click the **Install** button for the bonus application you wish to install.
2. Follow the on-screen prompts to finish the installation.

### Macintosh®

1. Click the **JumpStart Installer** icon.
2. Select **Custom Install** to choose one bonus application to install; select **Easy Install** to automatically install both.
3. Follow the on-screen prompts to finish the installation.

## Running the Program

Close all running applications, insert the *JumpStart 2nd Grade* CD into the CD-ROM drive and close the drive door.

### Windows® 98/95

If you are using the Windows 98/95 AutoPlay feature, simply click **Play** when the Menu Screen appears.

If you are **not** using AutoPlay, follow these steps:

1. Click **Start**, move the cursor to **Programs**, then to the **Knowledge Adventure folder**, then to the **JumpStart folder**.
2. Click the **JumpStart 2nd Grade icon**.

### Macintosh®

1. Double-click the CD icon to show the contents of the CD.
2. Double-click the **JumpStart 2nd Grade program icon**.

## Other Special Features

Accessible from Windows 98/95 Autorun Screen or Mac Finder Window)

**Help** – Complete User's Guide available on the CD, viewable using your web browser. (**Help** is also available in a text file format.)

**SmartTools On/Off** – Toggle the SmartTools Toolbar on or off.

**Parent Resource Center** – Evaluate your child's progress.

**Assessment Test** – Customize the program to the child's skill levels.

**JumpStart Demos** – See samples of other JumpStart products.

**Web Sites** – [JumpStart.com](http://JumpStart.com). or [KnowledgeAdventure.com](http://KnowledgeAdventure.com)

## Technical Support Tips

Try these tips before contacting Technical Support:

- Make sure the CD surface is free of all fingerprints and scratches.
- Try running the program on a friend's computer to determine whether the CD is damaged or if there is another cause of the problem.
- Try adjusting the color depth on your computer to 256 colors and see if the program will install or run.
- Close all background applications except "Systray" and "Explorer" (for Windows® 98/95) and try to install or run the program.
- Run the program with a "minimum" extension set (for Macintosh®).
- Make sure your sound and video card drivers are the latest versions available (for Windows® 98/95).
- Make sure your extensions are the latest versions available (for Macintosh®).

If you need to contact Technical Support, please have available:

- Product name and version number (on the face of the CD)
- Processor and speed (e.g., Pentium® II 450 MHz / Power Mac™ 7100)
- Operating system and version (e.g., Windows® 98 / Macintosh® OS 8.5)
- Manufacturer and/or brand of sound and video cards
- Error messages (if any)

## Technical Support

Support outside U.S. and Canada via fax, mail, and World Wide Web only.

Toll-free Phone: (800) 556-6141 • Fax: (818) 246-5604

World Wide Web: <http://www.KnowledgeAdventure.com>

Mail: Knowledge Adventure, Inc.

4100 W. 190th St., Torrance, CA 90504 USA

# JUMP START 2nd Grade<sup>®</sup>

Don't Forget  
to Register  
This Product!

## Where to Get Help

In addition to this printed User's Guide, this program contains a detailed User's Guide on the CD-ROM disc. To access the User's Guide, click on the *JumpStart 2nd Grade Help icon*.

## Knowledge Adventure Satisfaction Guarantee

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## Product Information & Technical Support

[www.education.com](http://www.education.com)

[www.jumpstart.com](http://www.jumpstart.com)

## Toll-Free Technical Support

*(Before calling, please be seated at your computer)*

**(800) 556-6141**

## Customer Service

*(365 days a year)*

**(800) 542-4240**

## Product Sales

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