

HOYLE®

CLASSIC GAMES

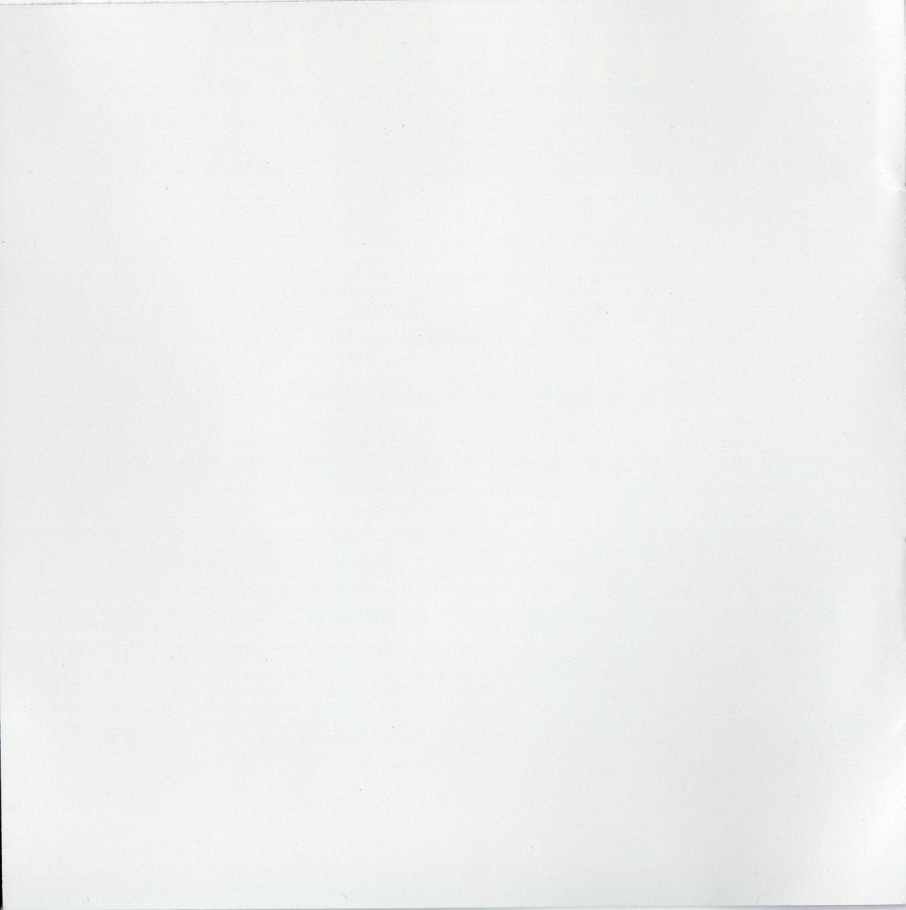


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10 GREAT CARD AND BOARD GAMES



SIERRA®



Installing and Starting the Game

Installation

1. After starting Windows, insert the Hoyle® CD into the CD-ROM drive.
2. From the File menu (Windows 3.1) or the Start menu (Windows 95), select Run.
3. In the Run window, browse to or type d:\setup.exe (assuming d is your CD-ROM drive name) and click OK.
4. Follow the on-screen instructions to install the entire game to your hard drive.

Starting the Game

1. Start Windows.
2. Open the Sierra group (or folder), and then the Hoyle® group (or folder).
3. Double-click on the Hoyle® icon to start the game.

Additional Setup Help

During installation, the Sierra Setup program tests your computer to make sure it can run the game correctly. After installation, you can re-run Setup from the Sierra Program Group. It lets you re-install the game, register, view additional setup information in the READ ME file, re-test your computer, uninstall the game, or view detailed Support information.

Troubleshooting

Problem: I have Windows 3.1 and the required 8 MB of RAM. But when I try to start Hoyle®, I keep getting an “Out of Memory” error message.

Possible solutions: Try closing all other programs or screen savers before launching Hoyle®. If that doesn't do it, try making a Windows 3.1 Boot Disk. See the Setup program's SUPPORT help file for instructions.

Problem: I have a SCSI drive and Hoyle® does not work properly.

Possible Solution: Do not use SMARTDRV.SYS for Hoyle® if you have a SCSI drive. You may also need to load your ASPI drivers. For more information on drivers, please consult your SCSI controller documentation.

Problem: Hoyle® does not run on a compressed drive.

Possible solution: Hoyle® may require up to twice as much hard disk space as the compression software says. Compression software expects to compress files by a ratio of 2 to 1 or more. However, many Hoyle® files will not compress that much.

Error Messages

General Protection Fault: Try updating both your Windows Video Driver and your Windows Sound Card drivers. Contact your video card and sound card manufacturer for more information.

Technical Support

If you need help installing or using your Sierra product, and can't find the answer in this manual, contact the Technical Support Department. You may call, write, fax, or contact us on our electronic bulletin board service (BBS). (For sales info, back orders, returns, technical support in Europe, or other information, see the Customer Service section, page 5.)

Our Automated Technical Support line at (206) 644-4343 is available 24 hours a day, and provides recorded answers to the most frequently asked questions. Follow the recorded instructions to find your specific topic.

If you can't resolve your problem through the Automated Support line, you can contact our Technical Support representatives directly. If you choose to write or fax us, please provide detailed information about your computer system and the nature of your problem. In addition, please include your address and telephone number should we need to call back or send you information.

U.S. Technical Support

Sierra On-Line
Technical Support
P.O. Box 85006
Bellevue, WA 98015-8506

Call (206) 644-4343
Fax (206) 644-7697
8:15 a.m.—4:45p.m. PST, M—F
(Automated Support is always available)

Hoyle® Classic Games

Technical Support is also available through:

Sierra Bulletin Board Service (BBS):

U.S. (206) 644-0112 or U.K. (44) 1 734 304227

Internet: <http://www.sierra.com> (Sierra Web Site)

CompuServe: GO SIERRA

America Online: Keyword SIERRA

Sierra on CompuServe

Sierra offers technical support and patch files on its CompuServe forum, as well as product demos, hints, and reviews. CompuServe members can type GO SIERRA to reach the forum. To join CompuServe, call toll-free (800) 848-8199 and ask for Representative 461 for your FREE introductory membership and usage credit.

Patch Disks

If you have learned of a patch (update) disk for your game, send in your request to the address below, or contact us on our BBS. When writing, note the game, version number (VER# on game disk(s)), and disk type.

Sierra On-Line

Patch Disks

Dept. 10

P.O. Box 485

Coarsegold, CA 93614-0485

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(For U.S. technical support, see page 3.)

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