

3-D PINBALL

WINDOWS 95
and 3.1

FASTEST PINBALL IN SPACE

SIERRA

ACTION / ARCADE

Table of contents

About This Manual	2
Installing and Starting the Game	3
Windows Troubleshooting	6
Customer Service	8



About This Manual

Welcome to 3-D Ultra Pinball, the most revolutionary, eye-popping pinball game ever created. This booklet tells you how to install and start up Pinball for Windows™ 3.1, Windows 95™, or Macintosh®.

The rest of the Pinball game manual is “on-line”—built into the game. To open the manual from within the game, select On-line Manual from the Help menu.

Installing and Starting the Game

■ MACINTOSH CD INSTALLATION

1. After starting your computer, insert the Pinball CD into the CD-ROM drive.
2. Double-click on the Pinball installer icon.
3. Follow the on-screen instructions.

Starting the Game

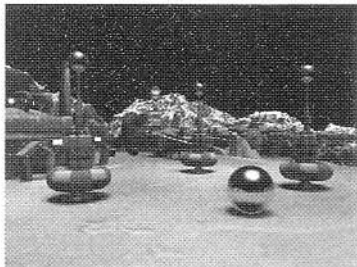
1. After starting your computer, insert the Pinball CD into the CD-ROM drive.
2. Double-click on the Pinball game icon.

■ WINDOWS 95 CD INSTALLATION

1. Start Windows 95.
2. Insert the Pinball CD into the CD-ROM drive.
3. When the Pinball setup screen appears, follow the on-screen instructions.

Starting the Game

1. Start Windows 95.



2. Insert the Pinball CD into the CD-ROM drive.
3. Select the Start Game option when it appears.

■ **WINDOWS 3.1 CD INSTALLATION**

1. Start Windows 3.1.
2. Insert the Pinball CD into the CD-ROM drive.
3. From the Program Manager FILE menu, select RUN.
4. In the RUN window, type d:\setup and press [Enter] (assuming d is your CD-ROM drive name).
5. Follow the on-screen instructions.

Starting the Game

1. Start Windows 3.1.
2. Insert the Pinball CD into the CD-ROM drive.
3. Open the Sierra Program Group.
4. Double-click on the Pinball icon to start the game.



■ **ADDITIONAL WINDOWS SETUP HELP**

During installation, TEST SYSTEM checks to make sure your computer can run the game correctly.

If you have trouble installing or starting Pinball in Windows 3.1, refer to the following Troubleshooting section. You can find additional game information by double-clicking on the Pinball README file in the Sierra Program Group or folder.

After game installation, the "Setup & Uninstall" program in the Sierra Program Group lets you re-install the game, re-test your computer, uninstall the game, register, or view detailed Support and Setup Help information. To start it, just double-click on the Setup & Uninstall icon.

Windows Troubleshooting

Problem: *I have the required 8 MB of RAM. But when I try to start Pinball in Windows 3.1, I keep getting an "Out of Memory" error message.*

Possible solutions: Try closing all other programs or screen savers before launching Pinball. If that doesn't do it, try making a Boot Disk next. Simply double-click on the Boot Disk Maker in the Sierra Program Group, and follow the on-screen instructions. (NOTE - you will need a blank disk for your A: drive to create a boot disk.) Then restart your computer with the Boot Disk in the A: drive.

If you still do not have enough memory, your boot disk may require further modifications. Try creating your own boot disk manually. For instructions, start the Sierra "Setup and Uninstall" program. Click SUPPORT, then CONTENTS, then scroll down to the "Boot Disk Instructions" section.

Problem: *I have a SCSI drive on my PC and Pinball does not work properly.*

Possible Solution: Do not use SMARTDRV.SYS for Pinball if you have a SCSI drive. You may also need to load your ASPI drivers. For more information on drivers, please consult your SCSI controller and hardware documentation.

Problem: *Pinball does not run on a compressed drive.*

Possible solution: You may need to free up to twice as much hard disk space as the compression software says. Compression software expects to compress files by a ratio of 2 to 1 or more. However, many Pinball files will not compress much.

Problem: *The game's music is missing or distorted.*

Possible Solution: You may be using a non-standard MIDI setup. See the README file for details on correcting your MIDI setup.

CUSTOMER SERVICES

Technical Support Tel: (0118) 920 9111

Fax: (0118) 987 5603

Lines open 24 hrs, 365 days a year, using our automated technical support attendant. This system includes answers to all commonly posed questions and problems with our new and major titles. It is set up in a friendly and easy to use menu system that you navigate through using a touch tone telephone. If the answer to your question is not in our automated system, then you will be transferred to a technician between the hours of **9am and 5pm Monday to Friday**.

Here are some key-presses that will allow you to navigate through our automated attendant. Note that these are the standard letter assignments that are given to UK telephones so if your phone has letters on the keypad, please use them instead:

2: A, B, C	3: D, E, F	4: G, H, I	5: J, K, L	6: M, N, O	7: P, R, S	8: T, U, V	9: W, X, Y	0: Q, Z
---------------	---------------	---------------	---------------	---------------	---------------	---------------	---------------	------------

Before you call our technical support lines, please check that you have read the Readme file included on the game disk #1. You may well find a very quick answer to the problem that you are facing as these files contain answers to most common problems. If the answer is not here, make sure you have precise details of any error message that you receive, and details regarding the specifications of your computer before you call us, as this will help us in giving you a faster and more efficient service.

If you would prefer to write to us, please send your mail to the following address:

HAVAS INTERACTIVE UK Ltd.

Customer Services / Mail Order / Tech Support Department

2 Beacontree Plaza

Gillette Way

Reading • Berkshire

RG2 0BS

United Kingdom

Sierra UK Web site

<http://www.sierra-online.co.uk>

UK Website includes technical support, mail order, chat rooms, product information, game demos and much, much more.

Hintline (UK callers only)

09068 660 660

24 hrs. Automated service requires a touch tone phone. Calls cost 50p/min. at all times. Max call length 7.5 minutes. Max call charge at £3.75 at all times.

WARRANTY

Each company of the HAVAS INTERACTIVE group is named "HAVAS INTERACTIVE" in the paragraphs below:

Havas Interactive warrants for a period of ninety (90) days from the date of purchase that the software title contained in this package shall be free from defects in material and workmanship. In the event that this software titles proves defective during that time period, Havas Interactive will provide the customer with a functionally equivalent disk upon receipt by Havas Interactive of proof of purchase and the defective product.

REPAIR, REPLACEMENT, OR REFUND AS PROVIDED IN THIS WARRANTY IS THE EXCLUSIVE REMEDY OF THE CONSUMER. CUC SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY. EXCEPT TO THE EXTENT PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS PRODUCT IS LIMITED IN DURATION TO THE DURATION OF THIS WARRANTY.

Some countries do not allow the exclusion or limitation of incidental or consequential damages, or allow limitations on how long an implied warranty lasts, so above limitations or exclusion may not apply to you.

COPYRIGHT NOTICE

The software title and the manual are copyrighted. All rights reserved. They may not, in whole or part, be copied, photocopied, reproduced, translated, or reduced to any electronic medium or machine-readable form without prior consent, in writing, from Havas Interactive. The user of this product shall be entitled to use the product for his or her own use, any commercial use being excluded, but shall not be entitled to sell or transfer the reproductions of the software or manual to other parties in any way, nor to rent or lease the product to others without written permission of Havas Interactive.

[You are entitled to use this software title on a single computer in a single location and on only one terminal at any given time. Any further use is prohibited.]



Please return this card to us for registration



1 • A free hot line: Our Customer Services Department will be happy to deal with your technical problems and enquiries on 0118 9209 111 between **9 am and 5 pm, 5 days a week**. Out of normal office hours an automated technical attendant is available to assist with the most common queries.

2 • A 90 day disk guarantee: Any faulty disk replaced within 90 days (free of charge).

First name:

Surname:

Address:

Town:

Postcode:

Country:

Date of Birth: DD MM YY

Email:

Please tick the appropriate box

System:

Peripherals:

PC Win98 ☐ PC Win95 ☐ Mac ☐

Printer ☐ Modem ☐

Do you have access to Internet? Yes ☐ No ☐

Your purchase:

Date of purchase: DD MM YY

Product purchased:

Please indicate the complete title

Bar code number:

Name of shop:

Town:

Place
stamp
here

Havas Interactive UK Ltd.

2 Beacontree Plaza

Gillette Way

READING

RG2 OBS

UNITED KINGDOM



© 1995 Sierra On-Line, Inc. ® and ™ designate trademarks of,
or licensed to Sierra On-Line, Inc. All rights reserved.

